

To Whom It May Concern:

Antonio Lumaro worked within my company as an on boarding and customer care specialist since May 2017.

His responsibilities included on boarding and training customers on our platform, conducting customer service tasks and helping customers solve issues while using our online software, or answering questions about our platform. During the course of his employment, Antonio proved himself to be an able employee, a hard and responsible worker. Antonio really cares about people and he has always been willing to help. His relationship with teammates was really great.

Overall, Antonio is a very conscientious and able employee. I certainly believe he has what it takes to make a great on boarding and/or customer service professional and I strongly recommend Antonio for any further customer service position.

Best regards,

Sebastien Grosjean

CEO & Founder

BookingSync – Vacation Rental Software